



MY Magic JOURNEY

2010-2013

Electrical Apprentice

2013-2015

Facilities Technician

2019

Rides Maintenance Technician
(Electrical)

Nickie Williams

Rides Maintenance Technician (Electrical)

CAREERS STORY



“...it is a fun place to work, there's not many places that can compare and there is many careers you can choose from and progress if that is what you want to do.

Nickie Williams
Rides Maintenance Technician
(Electrical)

• **What is the best thing about working at Merlin?**

The atmosphere from guests and staff.

• **What has been your best / proudest moment in the business?**

Gaining my electrical qualifications and completing this in 3 years instead of 4 years.

• **What value typifies Merlin to you and why?**

We take ownership is the value I am most like, I will rectify something that I feel could be improved whilst carrying out a job. If I see something can be improved or isn't quite right I will change it so it is.

LOVE YOUR WORK.
Work your magic.



• **What would you say to someone considering a career in Merlin?**

I would tell them it is a fun place to work, there's not many places that can compare and there is many careers you can choose from and progress if that is what you want to do.

• **Where do you see yourself in 5-years time?**

Hopefully I will be carrying out a supervisor/management course to enable me to gain the experience and knowledge I would need to progress.

• **What is your favourite attraction?**

LEGOLAND Windsor – I guess it always will be as it is where my journey began.

• **What is your top tip for success?**

Be willing to listen and learn, take bad criticism with the good and always strive to improve.

• **What are the main skills a person needs to have your career path / role?**

Be able to work in a team and as an individual, be able to work with their hands as it's a hands on job, ability to work under pressure, be organised, good communication and good at problem solving.

• **What was your experience / qualifications before you came to Merlin?**

Prior to coming to LEGOLAND I had a National Diploma in Public Services as I had wanted to be in the fire service, but it's a hard job to get in to. I had previous work experience in retail, care work and football coaching/managing.

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